

## ●Exchanging JR Shinkansen Tickets (Reserved and Non-Reserved Seats)

◇ We will send you the two numbers required to issue your Shinkansen tickets **two days before your departure**.

**1.JR authentication number (11 digits) 2.JR collection number (4 digits)**

(1) For customers who made a reservation on the JAPAN BURARI TRIP website.

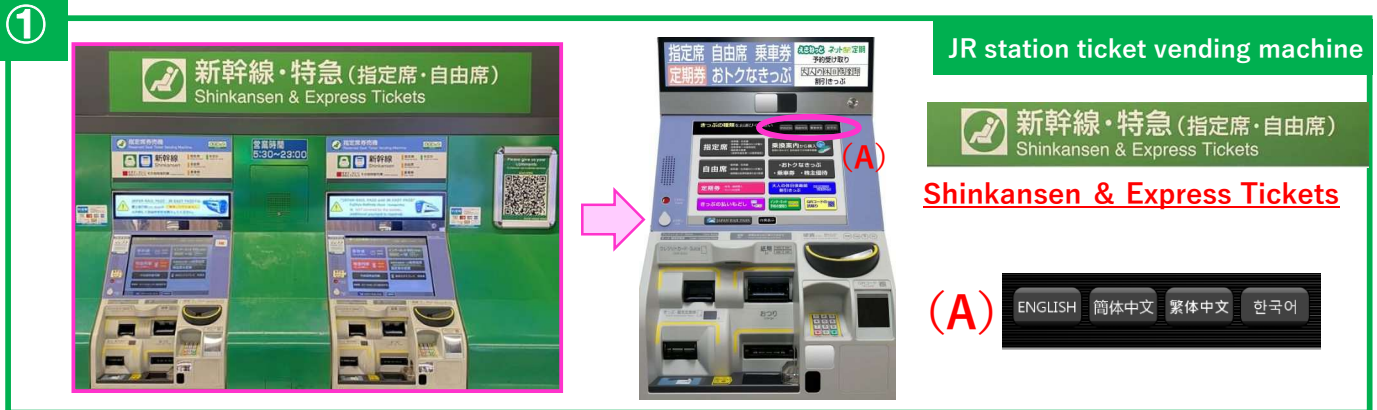
The login number required for redemption will be displayed on your My Page.

(2) For customers who made a reservation through websites other than JAPAN BURARI TRIP.

We will send the login number through the message function of the reservation site you used.

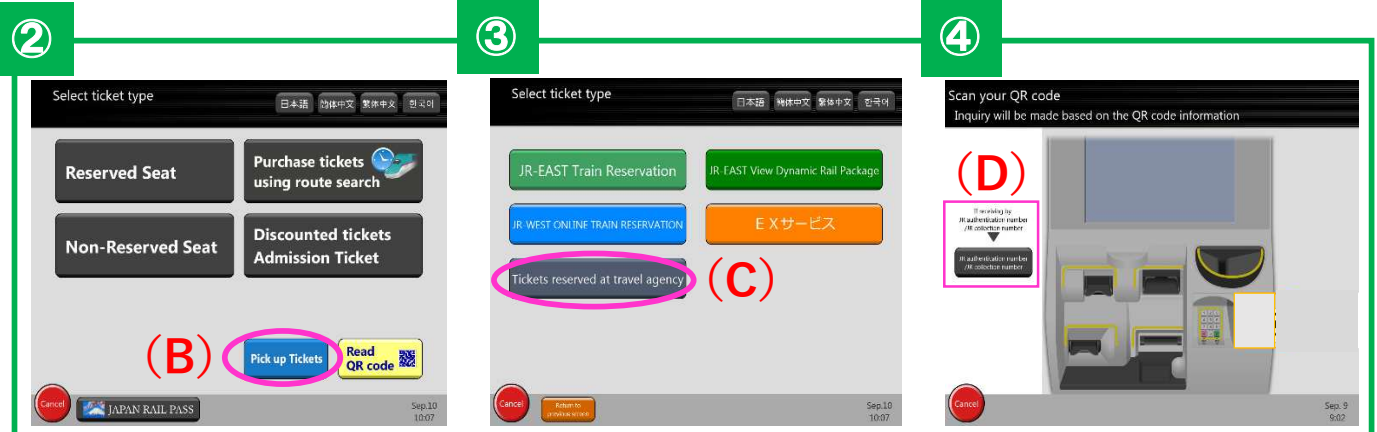
◇ JR Shinkansen tickets can be issued at JR station ticket vending machines. Please check the list for machines that issue tickets.

**\*Cancellation is not possible after ticketing. We recommend issuing your ticket on the day of departure.**



① Shinkansen ticket vending machines are located near the ticket gates. Please use the same type of machine shown in the photo.

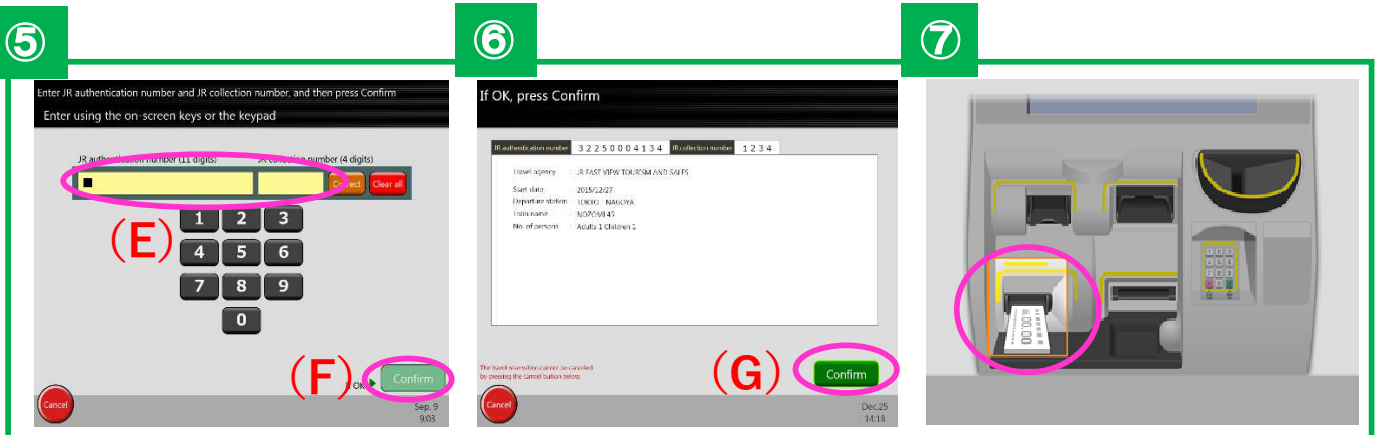
Select the language by pressing the (A) button at the top right. \*English is selected for this explanation.



② Press (B) "Pick up Tickets".

③ Press (C) "Tickets reserved at travel agency".

④ Press (D) "JR authentication number / JR collection number".



⑤ (E) Enter your JR authentication number (11 digits) / JR collection number (4 digits), then Press (F) "Confirm".

⑥ The reservation details will be displayed. After confirming them, press (G) "Confirm".

⑦ Your issued tickets will come out from the machine. Each person will receive two tickets for a round trip.